



RISK & ASSURANCE GROUP

JOHANNESBURG

4-5 September 2017

FREE TO ATTEND. FREE TO LEARN.

BY THE EXPERTS — FOR THE EXPERTS

HOSTED BY



Assurance
Risk
Fraud
Technology





WHY COME TO RAG?

LEARNING

Come along and hear what industry experts from the African and other markets have to say about Revenue Assurance, Risk and Fraud in our everchanging industry.

Ask them questions and share your opinion and insights with likeminded individuals. See who is going to share their knowledge and experience in the following pages.

FREE TO ATTEND

RAG's unique format means that, if you are from an operator, **you don't have to pay** to attend the conference or the social and networking activities.

FOOD & REFRESHMENTS

Those lucky enough to secure a place at the conference, won't have to worry about food or drink, as both will be provided as complimentary throughout the course of the days and at the evening social activities.

SOCIAL & NETWORKING

Stay with us after the learnings of each day for a chance to socialise and network with the other conference-goers. Engage directly with your colleagues, industry peers and the expert speakers, and make new contacts.

DISCOUNTED ACCOMMODATION & TRANSPORT

As part of the RAG conference, you can take advantage of a huge discount in the rates of The Fairway Hotel, Spa and Golf Resort.

- ◆ **ZAR1,080: room in a garden villa** (shared with other RAG attendees *)
- ◆ **ZAR1,320: luxury single room** (in the main hotel building)

* Single bedroom with en suite bathroom in a shared garden villa. The 4-bedroom villas will be shared with other RAG conference attendees.

Those staying at The Fairway Hotel will also receive **free transfers**:

- ◆ Private transfer from the airport to The Fairway Hotel.
- ◆ Coaches from The Fairway Hotel to the MTN offices where the conference will be taking place, and back to The Fairway Hotel.

See the following pages for more about on how you can benefit.

DAY 1: MONDAY 4th SEPTEMBER



DISRUPTION IN RAFM



Our host, **Anthony Sani** (MTN Group), opens our discussions by talking about Disruption in RAFM, and is then joined on an expert panel discussing MTN's approach to Assurance and Fraud



Eric Priezkalns
Editor
Commsrisk



Shane Fryer
Gnr Mgr RAFM
MTN Group



Nixon Wampamba
RAFM Centre of Excellence
MTN Group

NEW RISKS FOR DATA SERVICES

Sandvine's VP of Marketing, **Cassio Sampaio**, gives us his expert opinion and insights about new data services and some of the risks faced



EXPERT PANELS:

- ♦ **MOBILE MONEY**
- ♦ **RECENT DEVELOPMENTS IN FRAUD & SECURITY**

Enjoy our experts talking about the latest challenges facing us and what to do about them



Luke Taylor
Deputy CEO
Neural Technologies



Douglas Jardine
Head of RA
Vodacom International



Joseph Nderitu
Experienced RA
Consultant

THE IMPACT OF SOCIAL NETWORKS ON MODERN RAFM



Pedro Duque, Business Development Director at WeDo Technologies talks about the influence and impact that social networks have had on current Revenue Assurance and Fraud Management functions

DOCUMENT FORENSICS

David Morrow shares his extensive experience and some of the ways in which fraudsters can trip themselves up through forged documentation



DAY 2: TUESDAY 5th SEPTEMBER



EDUCATION & TRANSFORMATION



Dr. Güera Romo, Engineering Management Expert, opens the second day of the conference, talking about education and transformation, and how technology changes work, followed by **TEOCO's** advice for **Analytics for Business Success**

EVOLVING RA IN DEUTSCHE TELEKOM

Gina Pesheva, senior expert at Deutsche Telekom Group, shares her experiences in evolving the Deutsche Telekom approach to RA



EXPERT PANELS:

- ◆ **PERSUADING EXECs TO SPEND ON ASSURANCE**
- ◆ **WISE HEADS: REVIEWING THE EVENT & INDUSTRY**

Enjoy our experts talking about the latest challenges facing us and what to do about them



Eric Priezkalns
Editor
Commsrisk



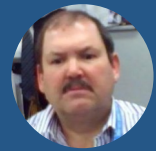
Joseph Nderitu
Experienced RA
Consultant



Bernice DeMarco
Director of RA
BT Group



Marcus Bryant
Senior RAFM
Consultant



Ken Dickenson
Network Fraud
Management Expert

THE BENEFITS OF ACTIVE TESTING



Paul Lia, Business Development Director at SIGOS, talks about the benefits and longer-term importance of active testing

GLOBAL TELECOMS ENTERPRISE RISK SURVEY RESULTS

Lee Scargall, Enterprise Risk Management expert tells us about the results and challenges faced with his global, telecoms enterprise risk survey



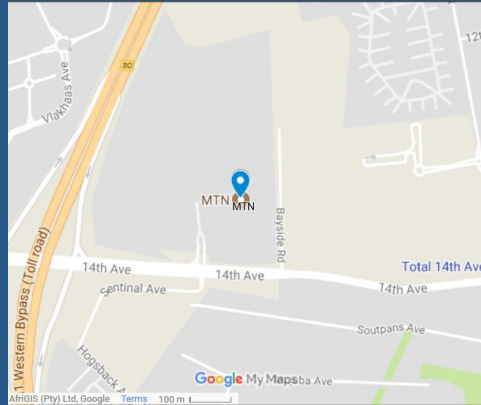
LOCATION & EVENING ENTERTAINMENT

SEPTEMBER 2017 CONFERENCE

The RAG Johannesburg conference will be held at MTN's main offices in Johannesburg, South Africa.

The address is:

216, 14th Avenue,
Fairland,
Roodepoort 2195

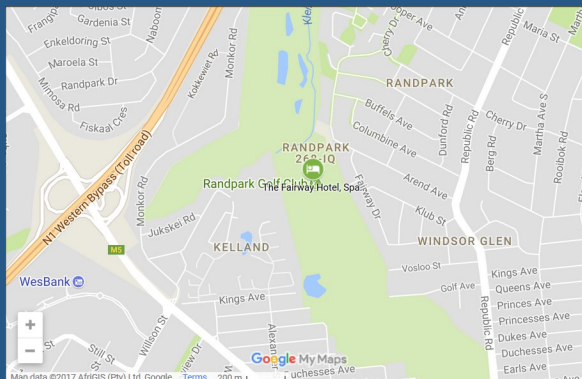


ACCOMMODATION DISCOUNT

We have been able to secure a substantial , 40% discount (for a limited time) at The Fairway Hotel, Spa and Golf Resort, and will be providing scheduled coach transport from the hotel to the conference venue at the MTN offices, and back again.

To obtain the discount, book by contacting Reservations Supervisor Yvonne Ntsomotho at +27 11 478 8005 or at reservations@thefairway.co.za, quoting reference **52857** when making the booking.

Randpark Golf Club,
Setperk Rd,
Randpark 268-lq,
Randburg,
2125,
South Africa



- ◆ **ZAR1,080:** Garden Villa Room
- ◆ **ZAR1,320:** Luxury Single Room

EVENING SOCIALISING

We hope guests at the RAG June Conference will make time to stay on and network during the evenings following each day's formal agenda.

Complimentary food and drinks will be provided (location to be confirmed).

Established in 2004 by UK telcos with the help of Cartesian, the RAG (originally the Revenue Assurance Group) is the longest running event in the world of business assurance.

Our scope has evolved to reflect the remit of a modern risk and assurance professional. There is no charge for participation. All we ask is that people come with an open mind, and a willingness to share their knowledge.



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